

Dec. 29, 2021

## Dear Friend of Country Meadows:

Recently we informed you about our decision to transition from sending weekly updates summarizing that week's positive cases of the COVID-19 virus on each of our campus locations to our standard policy of individual communication with the resident and POA. Since that announcement, we have decided to test all staff this week and next week after the holidays to proactively identify any COVID activity resulting from this busy season. As such, we temporarily will continue to list any positive cases that have occurred on our website, which we will update every Wednesday through January. You can find information on your local campus at www.CountryMeadows.com/Safety.

I want to reassure you Country Meadows has not wavered in our infection control protocols, and each of our campus teams continues to practice safety measures including testing, quarantining and administering preventative treatments when warranted. We continue to follow guidance from the Centers for Disease Control and Prevention (CDC), as well as the Pennsylvania and Maryland Departments of Health.

I hope you agree Country Meadows has demonstrated our transparency and commitment to going above and beyond what is required and even practiced in the industry—in terms of both communication and infection control protocol. We've been sending out COVID updates since March 2020 when our practices were evolving as virus information was being learned. While we know COVID-19 measures will continue to be a reality for the near future, now with access to vaccinations, boosters and preventative treatment, we have transitioned communication to align with our overall infectious diseases policy which states we will communicate illnesses and exposures directly with the resident who is sick/affected as well as his/her POA. We will continue to contact families directly if their loved one tests positive for COVID-19 or has been exposed and is eligible for preventative treatment.

If visitation is affected per Department of Health guidelines, we will inform all families in the building and/or neighborhood of the temporary alternative plan. Otherwise families are welcome to visit per the current guidelines and recommended safety precautions or take their loved one off campus.

We remain vigilant against COVID-19, influenza and other viruses and *strongly* encourage residents, coworkers and visitors to continue practicing precautions such as wearing a mask in public, social distancing and washing hands frequently.

Thank you for being part of our extended Country Meadows family. Please feel free to reach out to your campus Executive Director with any questions you may have or contact me directly at the Home Office. Cheers to a happy and healthy 2022!

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Meredith Mills, President & COO Country Meadows Retirement Communities Ecumenical Retirement Community